#### STATE OF IOWA

### DEPARTMENT OF COMMERCE

### **UTILITIES BOARD**

IN RE:	DOCKET NO. FCU-04-15
WEBPOINT USA	

# ORDER GRANTING REQUEST TO WITHDRAW COMPLAINT AND CLOSING DOCKET

(Issued June 2, 2004)

On March 15, 2004, the Consumer Advocate Division of the Department of Justice (Consumer Advocate) filed with the Utilities Board (Board) a petition for a proceeding to consider civil penalties pursuant to Iowa Code § 476.103 (2003), alleging that WebPointUSA (WebPoint) violated Iowa Code § 476.103 regarding unauthorized charges in telecommunications services. Consumer Advocate requested that the Board commence an administrative proceeding pursuant to Iowa Code § 476.103 for the purpose of assessing civil penalties on WebPoint for its alleged violation. The complaint has been identified as Docket No. FCU-03-15.

On May 26, 2004, Consumer Advocate filed a request to withdraw its complaint without prejudice. The Board will permit Consumer Advocate to withdraw its complaint without prejudice and close this docket.

## IT IS THEREFORE ORDERED:

- The "Request to Withdraw Complaint" filed in this docket on May 26,
   2004, by the Consumer Advocate Division of the Department of Justice is granted.
  - 2. This proceeding, identified as Docket No. FCU-03-15, is closed.

### **UTILITIES BOARD**

	/s/ Diane Munns
ATTEST:	/s/ Mark O. Lambert
/s/ Judi K. Cooper Executive Secretary	/s/ Elliott Smith

Dated at Des Moines, Iowa, this 2<sup>nd</sup> day of June, 2004.